



In mid-July, we provided preliminary pricing that CIOX Health would be following effective August 23, 2016 once the new guidance was effective. Since that time, we have continued to work with our HIPAA counsel to ensure that our pricing methodology adheres to the new guidance. As a result of that effort we have decided to modify our pricing approach with respect to non-electronic to electronic requests. The following pricing structure is what we will be following.

Format of Original Patient Record	Cost for delivery in electronic format (CD/USB/download or portal):	Cost for record delivered in Paper
Electronic or Hybrid (part electronic part paper)	<ul style="list-style-type: none"> <li>● \$6.50 flat fee for electronic portion</li> <li>● Plus, if applicable, \$0.07 per page for CIOX Health’s labor cost to create and deliver the portion of record maintained in paper</li> <li>● plus sales tax as applicable</li> </ul>	<ul style="list-style-type: none"> <li>● \$0.07 per page for CIOX Health’s labor cost to create and deliver the portion of record maintained in paper</li> <li>● Plus, if applicable, the lower of cost under state regulated patient rates or \$0.90 for CIOX Health’s average labor cost to create and deliver the portion of record maintained electronically</li> <li>● Plus \$0.05 per page for supplies (paper and toner)</li> <li>● Plus actual postage if mailed</li> <li>● plus sales tax as applicable</li> </ul>
Electronic	\$6.50 flat fee for electronic record	<ul style="list-style-type: none"> <li>● the lower of cost under state regulated patient rates or \$0.90 for CIOX Health’s average labor cost to create and deliver the portion of record maintained electronically</li> <li>● Plus \$0.05 per page for supplies (paper and toner)</li> <li>● Plus actual postage if mailed</li> <li>● plus sales tax as applicable</li> </ul>
Paper	<ul style="list-style-type: none"> <li>● \$0.07 per page for CIOX Health’s labor cost to create and deliver the portion of record maintained in paper Plus actual postage if mailed</li> <li>● plus sales tax as applicable</li> </ul>	<ul style="list-style-type: none"> <li>● \$0.07 per page for CIOX Health’s labor cost to create and deliver the portion of record maintained in paper</li> <li>● Plus \$0.05 per page for supplies (paper and toner)</li> <li>● Plus actual postage if mailed</li> <li>● plus sales tax as applicable</li> </ul>

Here are a few examples of the new pricing:

- Records stored electronically (e.g., EMR) and delivered electronically (e.g., CD, USB, website/download portal) - the charge will be \$6.50
- Records stored in paper and delivered electronically - the charge will be \$0.07 per page for labor to scan in the paper
- Records stored in paper and delivered in paper - the charge will be \$0.07 per page plus \$0.05 per page for labor and per page for supplies, plus actual postage

For any questions on pricing, please contact Ciox Customer Service at 800-367-1500.