



Clinical Informatics Bi-Weekly Bits

Our Current

Focus:

- Order Protocols and CPOE
- Upgrade Testing
- Training

Inside this issue:

Page 1

- Clinical Nurse Informatics: Introductions

Page 2

- Order sets and CPOE
- Paragon Upgrade
- ER Holding & CPOE
- Training and Rounding

Clinical Nurse Informatics: Introductions

Kyla Albers, RN, CPC, Lead Clinical Nurse Informatics

Nursing Contact

- Joined SMCHH on January 16th 2012. Prior to that time worked @ King’s Daughters Clinic with multiple responsibilities, to include, Credentialing Director, EMR Coordinator and Compliance/Quality Coordinator.
- Instrumental in achieving NCQA Certification for King’s Daughters Clinic

- Worked at Scott & White in the Compliance Department and achieved Certified Professional Coder (CPC)
- 15 years as a Registered Nurse, 14 years Quality Improvement & Compliance Arena, 10 years CPC.
- Experienced in EMR implementation, EMR training and support.
- Member of the American Nurse Informatics Association (ANIA).



CONTACT INFO:
E-mail:
kyla.albers@smchh.org
Office: 254-680-6368
Cell: 254-913-0086



Christine McCormick, RN-BC, Clinical Nurse Informatics

Physicians Contact

- Joined SMCHH on October 1st 2012, after working at S&W where I co-managed the EMR Clinical Team (NextGen) .
- Obtained my RN training in Lausanne, Switzerland.
- Over 25 years experience in inpatient, outpatient and ER settings.
- Experienced in EMR implementation, workflow/gap

- analysis, EMR training and support.
- Certified Clinician Consultant in Health Information Technology.
- Specialty Board certified in Cardiac &Vascular Nursing.
- Member of the American Nurse Informatics Association (ANIA).
- Member of Healthcare Information and Management Systems Society (HIMSS).



CONTACT INFO:
E-mail:
christine.mccormick@smchh.org
Office: 254-680-6225
Cell: 254-541-2596

Order Sets and CPOE

The following **Order Sets** have been written in the SMCHH format and are **awaiting approval**:

- ICU Admission
- Pre- and Post-TEE order sets
- Cardiology PRN Comfort order set
- Pre- and Post-Diagnostic Cardiology order set
- Pre- and Post-Interventional Cardiology order set

Order Sets now in the SMCHH format and will be **ready for use on 11/6/12**:

- Orthopedic Admission Order Set

New CPOE sets now available for use:

- Orthopedic Admission

"Informatics is the intersection of people, information and technologies."

Meds and Allergies interphase between PICIS & Paragon

From the "Open Issues Affecting Physicians" list. Temporary action were taken until PICIS can fix this issue.

Identified Issue: Meds entered in PICIS appear in "text" format in Paragon affecting the Medication Reconciliation process.

Actions taken for resolution:

The interface was turned off. The floor nursing staff is now entering the patient meds in Paragon after the patient's admission to the floor.

ER holding and physician's ability to place CPOE

Identified Issue:

Physicians are unable to place admission orders when a patient is being held in the ER awaiting for a room or for the OR.

Actions taken for resolution:

Any patient being held in the ER is now placed in a "Virtual Bed". This process allows the physician to place admission CPOE while the patient is awaiting in the ER.

Training and Rounding

Kyla and Christine are in the process of receiving training from Carol Keyser to complete the transition of the Paragon CPOE building and support to the Clinical Nurse Informatics team.

Kyla will work closely with the nursing associates to further their knowledge in the software and to assist with issues resolutions and training. Monthly rounding will be scheduled .

Christine will work closely with physicians to assist with CPOE issues, new CPOE development and training. Monthly rounding will also be scheduled.

This Newsletter will be sent via e-mail twice a month and will serve as a valuable tool for communication between the Clinical Nurse Informatics team and the SMCHH physicians.